Communication Structure

# How quick do you need to respond when the sponsor contacts you?

A response should be issued within 24 hours of the initial contact.

# How quick are you expecting them to respond to your questions?

We are expecting the sponsors to get back to us within 48 hours of the initial contact.

# Are you focusing all communication to Slack and is your sponsor comfortable with this tool?

We are focusing all of our group communication to Slack, and it has been approved by the sponsors as a good primary method of communication.

# Do all communications go through everyone or just the Squad Lead?

Due to the communication occurring through slack channels, communications with the sponsors goes through everyone.

All communication between squad members will occur in slack.

Information will be communicated in the appropriate channels.